



CHANTAL STORM, OPERATIONS MANAGER

Chantal Storm has been a dedicated member of TANDEM365 since 2014, bringing over a decade of experience in care coordination and operational leadership. Since stepping into the role of Operations Manager in 2022, Chantal has played a pivotal role in streamlining processes and driving innovation across the organization.

Her career began as a Care Team Coordinator, where she advanced to Care Team Coordinator Supervisor. Chantal was instrumental in the creation and development of the Care Team Coordinator Department, laying the foundation for improved care delivery and team collaboration.

As the project lead for the development of TANDEM365's Virtual Case Management platform, Chantal helped shape a forward-thinking solution that enhances remote care capabilities and operational efficiency. She holds a bachelor's degree in psychology and is passionate about process improvement and the design of new systems that support both staff and patient outcomes.

"Innovation doesn't happen by chance—it's built through collaboration, curiosity, and the courage to improve what's already working."